RMS Services

Founded in 1987 the Company has built an enviable reputation developing and supplying Enterprise Wide IT Service Management solutions. Over the past 15 years the Company has been achieved a number of awards including No 1 European Service Desk, and most recently one of our customers was nominated as Best UK Service Desk 2012.

RMS has a large base of users within Academia, Local Government and Commerce. Organisations such as the Prudential standardised worldwide on the technology.

A major market for RMS has been the Managed Service Provider market where major vendors such as Logica, Capita, Sungard have standardised on the product to manage up to 80 customers each.

The Company's focus today is on the self service market place, complementing its service management offerings with innovative solutions in the password reset, knowledge management and agile business intelligence fields.